APPENDIX D

Narrative Summary – Ruby

Educational background
Ruby is a female student in her late 30s. She has a 2:2 from a post 1992 University and an MA in a subject related to her previous career. Ruby found that she ‘enjoyed my school experience tremendously [as a pupil] – good teachers, lovely class of pupils’. For her, the work was ‘fairly easy and enjoyable’, apart from Physics as ‘I didn’t really understand it’. Exams were also ‘fairly easy – I liked studying and exams have never bothered me’. Ruby found it an easy decision to go to university, even if she was the first in her family to do so. She described having ‘a tremendous amount of support [from them] I was lucky, however, they were too influential in what I studied and now I regret this’. She worked hard at University, ‘but lost interest in the last year’. Ruby did a sandwich course and ‘didn’t really want to go back to studying after being on placement’. As a result, Ruby did not get the classification of degree she hoped for, but ‘did work very hard for my Master’s…and was delighted with the result of that’.

In categorising her into one of three types; engaged academic, willing/strategic complier or reluctant complier, Ruby would fall into the group I define as willing/strategic complier (see 3.7.2).

Becoming a teacher
Becoming a teacher was not the first career choice for Ruby, ‘my mum was a teacher and it was “no, no, I’ll never do that” so she started work in another area related to her degree, a job she found ‘very intensive and hand on, so I didn’t really give [teaching] much of a second thought’. After marrying and having children she ‘started to think, do I really want to do this…especially when it’s such a thankless task, you get nothing in return. I wanted a bit more quality out of my job than I was getting’. Her last job, prior to starting to train as a teacher ‘was with an education department in my local authority…I got to know some of the head teachers and got to know staff…I spent more and more time in school and began to think “oh perhaps this is for me”. I really enjoyed it, the culture, the environment, you know, the way the pupils were, the staff’. As a result, Ruby decided ‘to look a bit more seriously now…I came to an open evening [at the University], everyone was really helpful, I applied, got in and find myself here now’.

By the time of the second interview, Ruby was ‘fine…I’m really enjoying it…you do form quite very strong opinions about where you want to be [the type of school] and what sort of teacher you want to be’. She was ‘surprised at how easy planning is…it doesn’t bother me…it’s all a bit frantic at the moment’. For Ruby ‘it has been how I expected it to be and I’ve enjoyed it…people can’t underestimate how difficult it is going to be for that year, especially if you have a family. You want to do it justice, as you are paying for it and you want to do a good job’. She also thought it was ‘great getting to know the pupils’. She thought it ‘important to find something that they [the pupils] like so that we can talk about it and that seems to make a difference’.

First Teaching Placement

Q1
Q1
I1
I1
I1
I1
I1

Q1
I1
I1
I1
I1
I1
E
E
E
E
E
E

I1
I1
I1

I1
I1
I1

I2
I2
I2
I2
I2

I2
I2
I2
I2
I2

Ruby went first to a ‘larger than average secondary school’ (Ofsted 2009:3) where ‘the
great majority of students are of White British heritage’ (ibid) and mostly come from
‘advantaged, socio-economic backgrounds’ (ibid). Students eligible for free school
meals was ‘well below the national average’ (ibid) as was ‘the number with learning
difficulties and/or disabilities’ (ibid). The school has Visual Arts and Special
Educational Needs specialisms as well as being a Leading Edge School. Ofsted in its
2009 report graded the school 1 for overall effectiveness, although it was graded 2 for
teaching and learning.

Second teaching Placement
Ruby’s second placement was in a very large secondary school in Cardiff. Estyn
reported in 2009 that ‘the school’s catchment includes both relatively prosperous and
economically disadvantaged areas [with] approximately 25% of the pupils come from
areas deemed to be socially disadvantaged’ (Estyn 2009:1). Students entitled to free
school meals approximate to 11 % of the school population and most (94%) ‘come
from homes where the predominant language spoken is English’ (ibid). Estyn
described the school as ‘a good school and is moving forward from strength to
strength’ (Estyn 2009:2) and was graded a mix of 1 and 2 against the key questions
set (ibid) with ‘the quality of teaching ...better than the national average’ (Estyn
2009:4).

‘I have been left on my own more here, but it does give me time to reflect...the mentor
has been great, really helpful, lots of feedback’. She felt rather more supported here
than in her first placement, as the ‘mentor there wanted to control everything’.

Ruby’s conceptualisation of the Ideal teacher
I asked Ruby what she thought makes an ideal teacher before she went on her first
teaching placement ‘this will probably change in sixth months when I am actually
doing it, but at the moment…I think it is somebody who is consistent, who is open and
honest, is approachable but still quite strict’. She was clear that she did not want ‘to go
in trying to be anybody’s friend’ especially as Ruby was older than some of the other
trainees. She thought these younger ones might think ‘because they are only of
couple of years different, then I can be their friend’. She reminisced about her own
school days when ‘some of the most popular teachers were those which had an open
door policy “if you’ve got a problem, you come and tell me, lunch time, break time, it
doesn’t matter” and that’s the sort of teacher I want to be’.

During her second interview, Ruby thought for her it was ‘the patience, knowing that
they are all individuals with different needs and wants’. It was also about ‘getting to
know the pupils, having a rapport with them...having observed a large number of
teachers, I think that the teacher that has a good rapport with the group has a far
easier time of it than the ones that don’t’.

As part of the second interview, I introduced prompt cards (emboldened in the
following paragraphs) for Ruby to rank order, to disregard or to stimulate discussion
about key characteristics of her ideal teacher. Ruby divided them into two columns,
which ‘were quite separate’ but of equal value. On the top she placed flexibility and
knowledge. With flexibility ‘I know it’s never going to go as per the lesson plan and
there is absolutely no point in persevering with what you have written down if the
pupils are not going to respond to it. If you haven’t got the knowledge, then you can’t be flexible’. Ruby thought that ‘from this comes reflective practitioner …you need to reflect in practice and on practice… I’ve now seen that…its having the confidence to make judgements’. Next came skills which she saw as ‘my teaching skills which are developing everyday’. Theoretical knowledge ‘I do not know a huge amount about but it is coming’, then Ruby thought ‘you are like a social service’ and that ‘regulation is always there in the background’ standards and technician came next. She disregarded autonomy because ‘I am part of a team’:

**Imagined future career path**

When asked about career options in her first interview, Ruby did not rule out any option, ‘well perhaps not head teacher, I don’t see myself there…most of the heads I know, I look at them and think it’s a shame they stopped being teachers’. She would like to be ‘head of Department, definitely, head of faculty, so that I can teach as well as manage. Why would I do a PGCE to teach if I end up in an office…if I had wanted to do that, I would have stayed in my old job’.

At the time of the second interview ‘the number one priority is finding a job’. Ruby was interested in ‘SEN’ and ‘the general pastoral side’ but it was about ‘knowing what I can and can’t do and being confident…really important for me’.

**M level study**

As Ruby already had a Master’s qualification, she knew what studying at that level entailed. For her, it was about ‘looking at things in more depth, you know, analysing things more critically than just churning out an assignment…you have to actually strive, so I suppose its looking at what we are capable of, to stretch ourselves to that Master’s level’. Ruby was aware that ‘they are starting to look at Master’s in school more so than they ever have done before. They are trying to make it a profession like civil servants and doctors…I can see where this structure is coming in now’.

From the time Ruby was given the assignment to her starting it, the process she went through was that ‘I left it for a couple of weeks as I didn’t really know how I was going to tackle it as it was a new area’. Following this gap, she then ‘did a basic plan’ followed by more intensive reading when she ‘filled in the gaps’. This ‘became a scribbled document, a bible that goes with me …and gives a pathway to follow’. Ruby then started writing it up and ‘crossing things off as I put it in’. She said that she ‘cannot do it quickly as I have to write it, to go back to it’. For her ‘it doesn’t bother me writing at Master’s level because I already have a Master’s but also I have been working long enough to know I write at quite a high level’. The research for her ‘didn’t bother me as I can focus in on certain things I need’ but the major problem was the ‘time constraint…there were lots of things to spend my time on – Christmas, snow’. Ruby found she needed to read the textbooks first to get a feel for what she was going to write, before searching for journal articles, otherwise, ‘I just wander through them’. However, she found ‘the cohort really strange, they don’t like sharing anything’ so she worked mostly on her own.

Ruby thought that Master’s level study ‘definitely has a place’ in the PGCE. She ‘did find it useful and I was quite surprised by all the research I did’. In discussing other ways of being assessed at Master’s level, Ruby thought the assignment should ‘stay the same, but add on a number of resources they [the trainees] have to design to
Continuing onto Master's

From her first interview, it was clear that Ruby knew why Master's level study was an issue in education. For her, having already achieved a qualification at that level, she was ‘tempted to say I am not interested in the Master’s level just because of the time and time management issues’ however she thought she ‘might miss out on something, some part of development’. This was highlighted in her first placement where the school had a strong ethos in CPD and encouraged staff to undertake further study ‘I was quite surprised at how there was all this technical jargon being used’.

‘I don’t know, because I’ve got a Master’s, I can see its place now, more so than previously’. For Ruby she also wanted to undertake a ‘research Master’s, not a taught one, which is what I did before. What would appeal to me is looking at different areas and spending time doing some primary research in that area and writing up you findings,…that would appeal to me more than me going to lectures’.

KEY

E – Email correspondence
I1 – Interview 1
I2 – Interview 2
O – Ofsted/Estyn
Q1 – Questionnaire 1
Q2 – Questionnaire 2
W – School/College web site